



GLOBAL SITE VISIT REPORT

TARGET COMPANY NAME:

ABC COMPANY

TARGET ADDRESS:

**Jl. Letkol Iskandar, No. 27, Palembang, South
Sumatera, 30125, Indonesia**

STATUS:

- **Active at the target address**

REPORT DATE:

July 4th, 2025

**REGULAR
DELIVERY**

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SITE VISIT COMMENTARY

TARGET ADDRESS' CONDITIONS

- On 04-07-2025, an attempt to connect with the subject company company at +62 xxx12345 was made, Mr. John Sy, General Manager, confirmed that the subject company company is actively operating at the target address and agreed with the site visit on Tuesday, 06-05-2025.
- On 07-07-2025, 10:31 AM local time, Confirmis' site verifier arrived at Jl. Letkol Iskandar, No. 27, Palembang, South Sumatera, 30125, Indonesia, according to the address confirmed by the subject company company. It was revealed that the address is located in a commercial office building. The traffic was relatively convenient, and there are many local businesses located in the same area.
- The building is very well monitored with 4 CCTVs.

SUBJECT'S OPERATIONS STATUS

- | | | |
|-----------------------------------|---|-----------------------------|
| • Subject's nameplate/Signboard | Yes ☒ | No ☐ |
| • Lighting from subject's premise | Yes ☒ | No ☐ |
| • Sounds from subject's premise | Yes ☒ | No ☐ |
| • Vehicles/Personnel access | Yes ☒ | No ☐ |
| • Employees working on site | Yes ☒ | No ☐ |

SITE VISIT COMMENTARY

SUBJECT'S OPERATIONS STATUS

Confirmis' site verifier visited the target address and revealed that there was the signage indicating the presence of subject company. Mr. John Sy, General Manager, confirmed that the subject company is active in operations, and he confirmed all information in the report.

During the site visit, there were around 10 employees working. Confirmis' site verifier received permission from Mr. John Sy to take inside pictures of the target unit.

Based on the above situation, it can be confirmed that the subject company is located at Jl. Letkol Iskandar, No. 27, Palembang, South Sumatera, 30125, Indonesia, and is active in operations.

SITE VISIT COMMENTARY

LINE OF BUSINESS

Mr. John Sy, General Manager, shared that subject company is engaged in trading electronic devices such as mobile phones, tablets, laptop...

A lot of mobile phones and laptops were displayed on the first floor of the target building.

OTHER FACILITIES and/or BRANCHES

Mr. John Sy, General Manager, added subject company has 1 branch office and 1 warehouse located in the below locations:

Name	Location	Country
Jakarta Office	Jl. Duren Tiga, No. 07, Jakarta, 12354	Vietnam
Sumatera Warehouse	Jl. Astron Iskandar, No. 20, Palembang, South Sumatera, 30125	Indonesia

BUSINESS SENTIMENT

Mr. John Sy, General Manager, expressed confidence in the business prospects for the second half of 2025, with the subject company forecasting a potential sales increase of SGD 1.5 million. Additionally, he expressed hopes of expanding the workforce. Addressing both challenges and opportunities for the upcoming year, he emphasized a strong focus on attracting new business through the utilization of assets.

SITE VISIT COMMENTARY

To navigate economic fluctuations and uncertainties at both national and global levels, he outlined the company's positive outlook. Regarding Environmental, Social, and Governance (ESG) initiatives for 2025, he acknowledged that no specific plans have been established yet. In addition, Mr. John Sy disclosed that subject company is highly impacted by Trump's tariff policy, with the disruptions mainly on the supply chains.

NEGATIVE REMARKS

On 07-07-2025, Ms. Janes, Manager from neighboring company, PT XYZ, shared that subject company generate noises all day long from its operations.*

Subject company allegedly violated labor laws in December 2023

(Source: ABC News, Jan 01, 2023)

<https://abcnews.com/abcsxxx>

OFFICE OF FOREIGN ASSETS CONTROL (OFAC) SANCTION CHECK

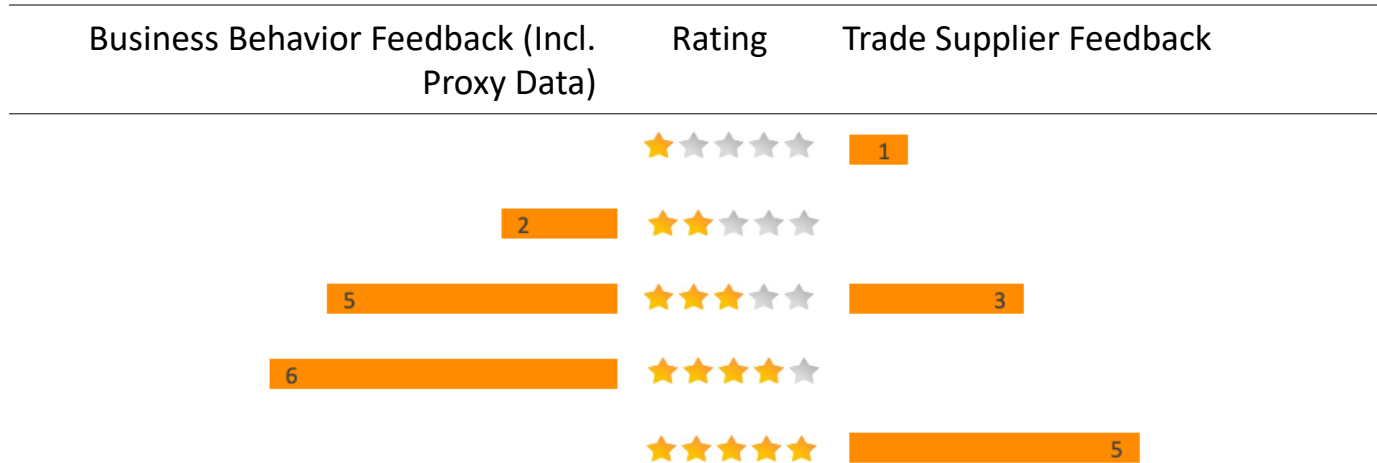
On 07-07-2025, sanction check was conducted and showed subject company, Chief Executive Officer, and key executives are NOT included in the sanction list.

** The remarks are being provided as a convenience and for informational purposes only. Confirmis could not independently verify the details of the comment and could not be responsible for use of the information.*

ADDITIONAL INFORMATION

Employee size	50
Customers	ABC company, Individuals
Suppliers	Cellphone suppliers
Main products	Cellphones, Headsets, Tablets...
Payment method	Cash/Bank transfer/Paypal...
Chief Executive Officer/President Director	Mr. Joseph Wang
Key Executives	Mr. John Sy, General Manager Mrs. Angelica Santos, Head of Procurement
Contact	Tel: +62 xxx12345 Email: daniel@abc.com
Working hours at site	10:00AM – 02:00PM Mondays – Fridays
Estimated Property Area	50-70m2
Property ownership	Leased
Property Occupancy Duration	Since 11-2021

PAYMENT/BUSINESS BEHAVIOR DATA



Business Behavior Feedback (Incl. Proxy Data)	Rating	Trade Supplier Feedback
	★☆☆☆☆	Perpetual late payment
Mainly negative feedback	★★☆☆☆	Frequent delay payment, require reminders
Occasionally some negative feedback, overall net positives	★★★☆☆	Occasionally delay payment, no reminders required
Mainly positive feedback	★★★★☆	Always on time payment
	★★★★★	5-star customer, prompt and early payment

Confirmis' feedback system is designed to capture and aggregate sentiment that reflect the 'behavior' of individual businesses, both from the perspective of customer payment timeliness and comments/feedback gathered on suppliers' quality, such as delivery timeliness and quality of goods sold. An effective feedback system allows users to gain 'experience' insight on businesses. Data captures fall within the last 12 months.

PAYMENT/BUSINESS BEHAVIOR DATA

Trade Payment Behavior (against selling terms)	Amt (USD)	Prompt	Inconsistent	Slow
	3-digits	2	-	-
	4-digits	1	1	-
	5-digits	5	1	-
	6-digits +	7	-	1
	7-digits +	-	-	-

Customer Feedback		Positive	Neutral	Negative
		2	1	-

From public domain within three months before the investigation date, a customer reported that the call center advised them to bring their old, discontinued camera in for service and confirmed they had the necessary parts after checking the model and serial numbers. However, upon arrival, the service center staff informed them they did not have the parts and could not assist. The staff dismissed the issue, attributing it to a misunderstanding with the call center. This caused frustration and wasted the customer's morning. The customer expressed relief that they have mostly switched to Sony equipment.

One month before the investigation date, another customer reported that they bought a brand-new faulty printer and found the after-sales service extremely disappointing. They were told they had to wait about 10 working days for inspection and had to send the printer to the company's HQ themselves, despite the advertised on-site exchange service. The customer advised others to avoid the brand, suggesting there are much better options available. They rated the service very poorly, calling it "fourth world service".

On 07-05-2025, a direct interview with subject company's customers by Confirmis recorded that one of its customers highly recommended Subject Company as a technology partner due to their remarkable expertise, reliability and commitment to delivering high-quality solutions. Throughout their collaboration, they have consistently demonstrated innovation, meeting deadlines, and exceeding expectations in terms of both deliverables and communication. Subject company's collaborative approach, coupled with customer's dedication to customer satisfaction, makes them an invaluable asset for any organization seeking a trusted and reliable technology partner.

PAYMENT/BUSINESS BEHAVIOR DATA

Supplier Feedback		Positive	Neutral	Negative
		1	-	2

On 07-05-2025, a direct interview with subject company's suppliers by Confirmis recorded several positive feedback about subject company. A supplier shared that subject company is a trusted and a valuable partner to his company. Their staff members are experienced, trustworthy individuals led by a professional management team ensuring that the business is conducted in an ethical, professional and customer-centric manner.

On 09-05-2025, another supplier confirmed that he has known subject company for quite some time and subject company has always been reliable partners with good quality service and timely operational execution.

Current/Former Employee Feedback		Positive	Neutral	Negative
		1	1	-

Ethical & Social Responsibility Feedback		Positive	Neutral	Negative
		1	-	-

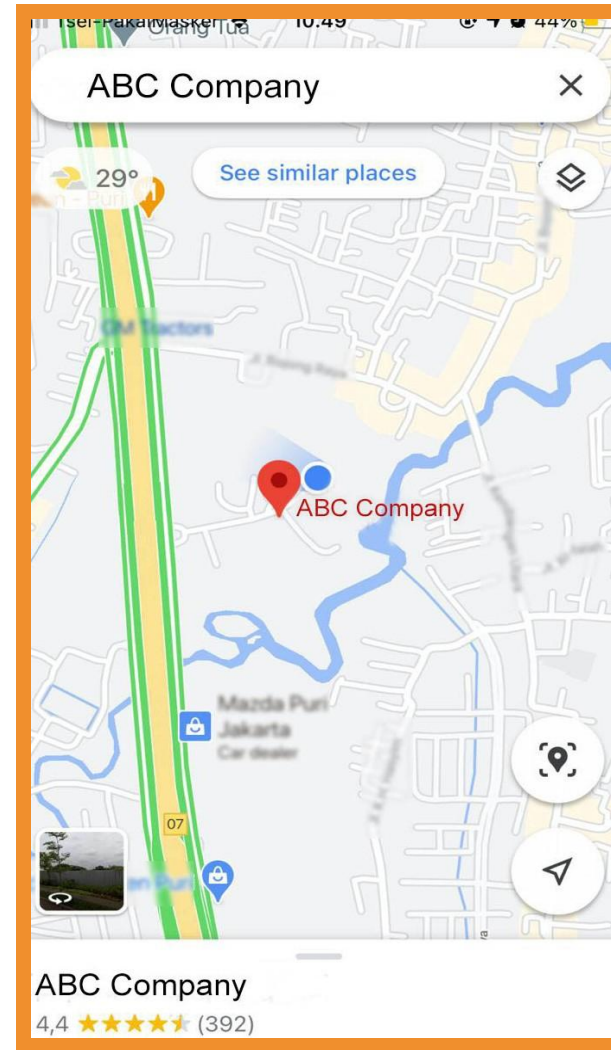
GPS LOCATION MAP



SUBJECT COMPANY



SITE VERIFIERS' LOCATION



01 ▪ EXTERNAL BUILDING



02 ■
BUILDING
ENTRANCE



03 ▪ LOBBY ENVIRONMENT



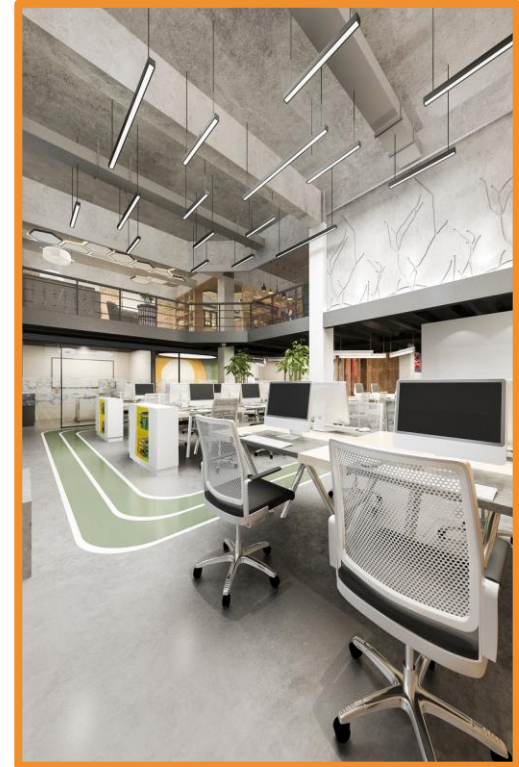
04 ■ BUILDING DIRECTORY

萬安商業大廈水牌			
公司名稱		B座	
A座			
23/F	納達有限公司 NADAR LTD.	納達顧問有限公司	
22/F	David Investment Holdings Ltd. & Pacific Fiduciary Advisers Ltd.	羅偉文顧問事務所 DAVID NORMAN & CO.,	
21/F	BETTIE BESPOKE BOUTIQUE	TANE RESIDENCE	ACJ VENTURES LTD.
20/F	泰志達有限公司 C. Y. TSUN INV. CO., LTD.	TSUN CHI YUEN SEC. CO., LTD.	
19/F		HL PACKAGING GROUP LTD.	
18/F	泰志達有限公司(交易室)	TSUN CHI YUEN SEC. CO., LTD.	
17/F	香港日興企業有限公司 JH DONG ENTERPRISES CO., LTD.		
16/F	新隆盛通有限公司 NEW PIONEER TRAVEL (HK) LIMITED	永恆公司 FOREVER COMPANY	
15/F	舞動中央 DANCE @ CENTRAL	TALENTKIDS	HONG KONG WEDDING DANCE PRODUCTION
14/F			
12/F			
11/F	PHOTO GALLERY	AUDIOPHILE STUDIO	
10/F	ECOLAGE MUSIC STUDIO	廣裕有限公司 KONG MANU CO., LTD.	
9/F	盧基業有限公司 LUP KEE YIP CO., LTD.	IP LEARNING	
8/F	香港永隆有限公司 HONG KONG WING TAK LIMITED		
7/F	御附基金會御附 DHUN SUKHESWALLA & CO., CERTIFIED PUBLIC ACCOUNTANTS		
6/F	御附投資有限公司 HOSTEYER INVESTMENTS LIMITED		
5/F	PLATINUM RISE LTD		
4/F	港島城市教會 ISLAND CITY CHURCH		
3/F	香港華僑總會 HONG KONG ASSOCIATION OF CHINESE WORKERS IN WESTERN STYLE EMPLOYMENT		
2/F	香港華僑總會 HONG KONG ASSOCIATION OF CHINESE WORKERS IN WESTERN STYLE EMPLOYMENT		

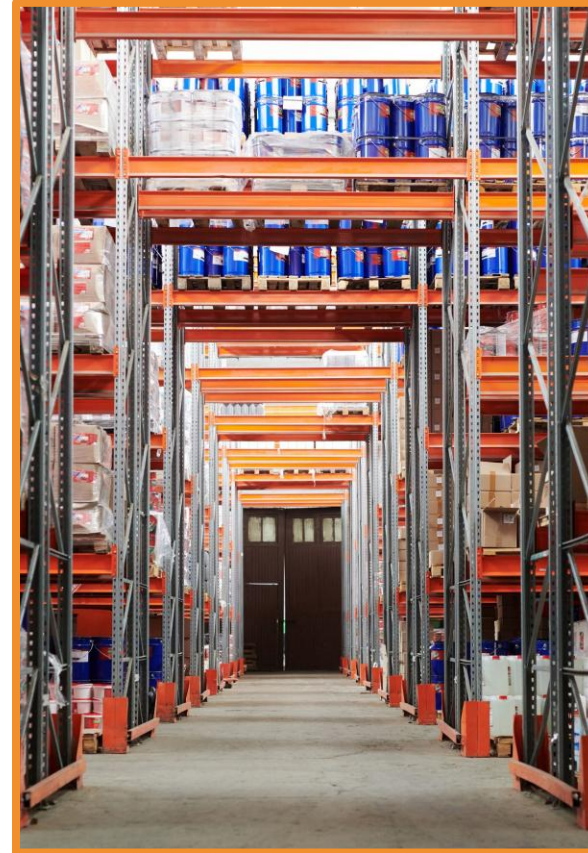
05 ▪ SUBJECT COMPANY'S SIGNAGE



06 ■ ENVIRONMENT OF THE SUBJECT'S UNIT



06 ▪ ENVIRONMENT OF THE SUBJECT'S UNIT



07 ▪ PARKING AREA



KEY EXECUTIVE'S PHOTO



From the right, Mr. John Sy, General Manager and Confirmis' Site Verifier

BUSINESS CARD



08 ▪ ENVIRONMENT OF THE FLOOR - LEFT SIDE



09 ▪ ENVIRONMENT OF THE FLOOR - RIGHT SIDE



10 ▪ ENVIRONMENT OF THE BUILDING - LEFT SIDE



11 ▪ ENVIRONMENT OF THE BUILDING - RIGHT SIDE



12 ▪ SURROUNDING ENVIRONMENT

- PANORAMIC VIEW





13 ▪ NOTICEABLE SIGNS



The above noticeable signs are a common reference to locate subject company company.

360° VIDEO



EVENTS/HIGHLIGHT

Indonesia aims for 6.3% economic growth in 2026

(Source: Vietnam Plus, May 15, 2025)

<https://en.vietnamplus.vn/indonesia-aims-for-63-economic-growth-in-2026-post311560.vnp>

Indonesia Q1 GDP growth slowest in more than three years

(Source: Reuters, May 05, 2025)

<https://www.reuters.com/world/asia-pacific/indonesia-annual-q1-gdp-growth-slowest-more-than-three-years-2025-05-05/>

Global Institutions Predict Indonesia's 2025 Economic Growth May Fall Below 5%

(Source: Tempo, May 7, 2025)

<https://en.tempo.co/read/2004820/global-institutions-predict-indonesias-2025-economic-growth-may-fall-below-5>

Việt Nam, Indonesia agree to upgrade ties to a Comprehensive Strategic Partnership

(Source: Vietnam News, March 10, 2025)

<https://vietnamnews.vn/politics-laws/1693616/viet-nam-indonesia-agree-to-upgrade-ties-to-a-comprehensive-strategic-partnership.html>

THANK

YOU

FOR ENQUIRY!