

GLOBAL SITE VISIT REPORT

TARGET COMPANY NAME:
PT ABC COMPANY

TARGET ADDRESS:
**No. 27, Jl. Letkol Iskandar, Palembang, South
Sumatera, 30125, Indonesia**

STATUS:

- **Active at the target address**

REPORT DATE:
February 06th, 2026

**REGULAR
DELIVERY**



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Key Executive's Photo

Business Card

Surrounding Environment of Target Address

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SITE VISIT COMMENTARY

TARGET ADDRESS' CONDITIONS

- On 05-02-2026, an attempt was made to connect with the subject company at +62 xxx12345. Mr. John Sy, General Manager, confirmed that the subject company is actively operating at the target address and agreed with the site visit on Tuesday, 06-05-2025.
- On 06-02-2026, 10:31 AM local time, Confirmis' site verifier arrived at No. 27, Jl. Letkol Iskandar, Palembang, South Sumatera, 30125, Indonesia, according to the address confirmed by the subject company. It was revealed that the address is located in a commercial office building. The traffic was relatively convenient, and many local businesses were located in the same area.
- The building is very well monitored with 4 CCTVs.

SUBJECT'S OPERATIONS STATUS

- Subject's nameplate/Signboard Yes No
- Lighting from subject's premise Yes No
- Sounds from subject's premise Yes No
- Vehicles/Personnel access Yes No
- Employees working on site Yes No

SITE VISIT COMMENTARY

SUBJECT'S OPERATIONS STATUS

Confirmis' site verifier visited the target address and revealed that there was the signage indicating the presence of subject company. Mr. John Sy, General Manager, confirmed that the subject company company is active in operations, and he confirmed all information in the report.

During the site visit, around 10 employees were working inside the premises. Confirmis' site verifier received permission from Mr. John Sy to take photos inside the target unit.

Based on the above situation, it can be confirmed that the subject company is located at No. 27, Jl. Letkol Iskandar, Palembang, South Sumatera, 30125, Indonesia, and is active in operations.

SITE VISIT COMMENTARY

LINE OF BUSINESS

Mr. John Sy, General Manager, shared that subject company is engaged in trading electronic devices such as mobile phones, tablets, laptop...

A lot of mobile phones and laptops were displayed on the first floor of the target building.

OTHER FACILITIES and/or BRANCHES

Mr. John Sy, General Manager, added subject company has 1 branch office and 1 warehouse located in the below locations:

Name	Location	Country
Jakarta office	No. 07, Jl. Duren Tiga, Jakarta, 12354	Indonesia
Sumatera Warehouse	No. 20, Jl. Astron Iskandar, Palembang, South Sumatera, 30125	Indonesia

BUSINESS SENTIMENT

Mr. John Sy, General Manager, expressed confidence in the business prospects for the first half of 2026, with the subject company forecasting a potential sales increase of 1.5 million. Additionally, he expressed hopes of expanding the workforce. Addressing both challenges and opportunities for the upcoming year, he emphasized a strong focus on attracting new business through the utilization of assets.

SITE VISIT COMMENTARY

BUSINESS SENTIMENT

To navigate economic fluctuations and uncertainties at both national and global levels, he outlined the company's positive outlook. Regarding Environmental, Social, and Governance (ESG) initiatives for 2026, he acknowledged that no specific plans have been established yet. In addition, Mr. John Sy disclosed that subject company is highly impacted by international tariff policies, with the disruptions mainly on the supply chains.

NEGATIVE REMARKS

On 06-02-2026, Ms. Janes, Manager from neighboring company, PT XYZ, stated that the subject company's operations generate persistent noise throughout the day, which occasionally disrupts surrounding businesses. She also mentioned that delivery trucks frequently occupy shared access roads, causing congestion during peak hours.*

A neighboring business noted that waste materials from the subject company are sometimes left unsecured, creating cleanliness and safety concerns in the shared area.*

A nearby tenant reported that the subject company often operates beyond standard business hours, resulting in disturbance to adjacent premises.*

A local shop owner mentioned that heavy vehicle movements to and from the subject company occasionally pose safety concerns for pedestrians.*

** The remarks are being provided as a convenience and for informational purposes only. Confirmis could not independently verify the details of the comment and could not be responsible for use of the information.*

SITE VISIT COMMENTARY

NEGATIVE REMARKS

Subject company allegedly violated labor laws in December 2025

(Source: ABC News, February 01, 2026)

<https://abcnews.com/abcsxxx>

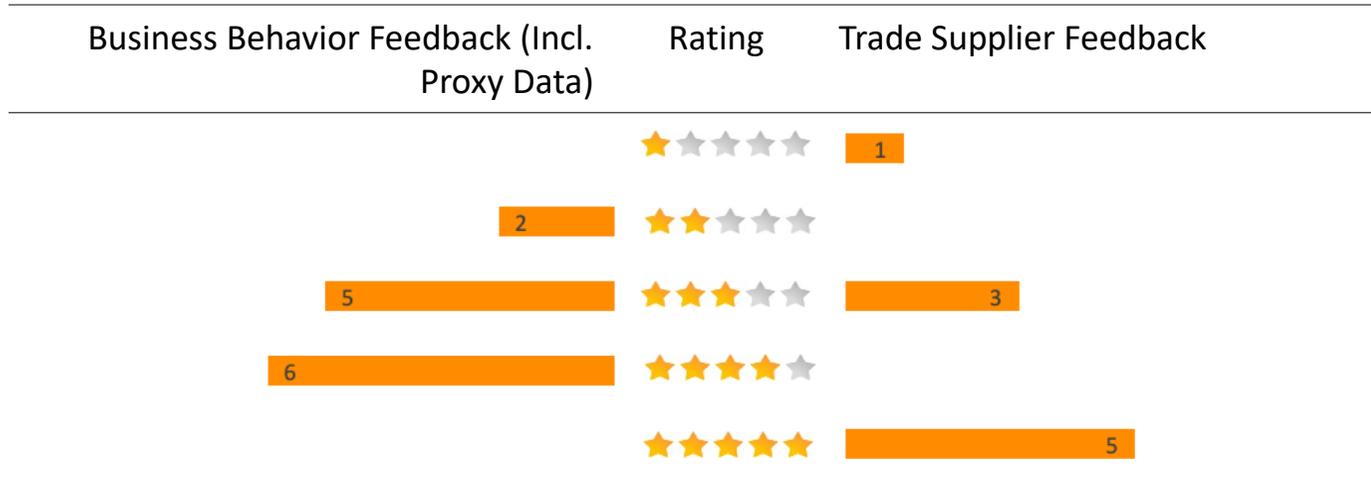
OFFICE OF FOREIGN ASSETS CONTROL (OFAC) SANCTION CHECK

On 06-02-2026, sanction check was conducted and showed subject company, Chief Executive Officer, and key executives are NOT included in the sanction list.

ADDITIONAL INFORMATION

Employee size	50
Customers	ABC company, Individuals
Suppliers	Cellphone suppliers
Main products	Cellphones, Headsets, Tablets...
Payment method(s)	Cash/Bank transfer/Paypal...
Chief Executive Officer/President Director	Mr. Joseph Wang
Key Executive(s)	Mr. John Sy, General Manager Mrs. Angelica Santos, Head of Procurement
Contact	Tel: +62 xxx12345 Email: john-sy@abc.com
Working hours at site	10:00AM – 02:00PM Mondays – Fridays
Estimated property area	50-70m ²
Property ownership	Leased
Property occupancy duration	Since November 2021

PAYMENT/BUSINESS BEHAVIOR DATA



Business Behavior Feedback (Incl. Proxy Data)	Rating	Trade Supplier Feedback
	★☆☆☆☆	Perpetual late payment
Mainly negative feedback	★★☆☆☆	Frequent delay payment, require reminders
Occasionally some negative feedback, overall net positives	★★★☆☆	Occasionally delay payment, no reminders required
Mainly positive feedback	★★★★☆	Always on time payment
	★★★★★	5-star customer, prompt and early payment

Confirmis' feedback system is designed to capture and aggregate sentiment that reflect the 'behavior' of individual businesses, both from the perspective of customer payment timeliness and comments/feedback gathered on suppliers' quality, such as delivery timeliness and quality of goods sold. An effective feedback system allows users to gain 'experience' insight on businesses. Data captures fall within the last 12 months.

PAYMENT/BUSINESS BEHAVIOR DATA

Trade Payment Behavior (against selling terms)	Amt (USD)	Prompt	Inconsistent	Slow
	3-digits	2	-	-
	4-digits	1	1	-
	5-digits	5	1	-
	6-digits +	7	-	1
	7-digits +	-	-	-

Customer Feedback	Positive	Neutral	Negative
	2	1	-

From public domain within three months before the investigation date, a customer reported that the call center advised them to bring their old, discontinued camera in for service and confirmed they had the necessary parts after checking the model and serial numbers. However, upon arrival, the service center staff informed them they did not have the parts and could not assist. The staff dismissed the issue, attributing it to a misunderstanding with the call center. This caused frustration and wasted the customer's morning. The customer expressed relief that they have mostly switched to Sony equipment.

One month before the investigation date, another customer reported that they bought a brand-new faulty printer and found the after-sales service extremely disappointing. They were told they had to wait about 10 working days for inspection and had to send the printer to the company's HQ themselves, despite the advertised on-site exchange service. The customer advised others to avoid the brand, suggesting there are much better options available. They rated the service very poorly, calling it "fourth world service".

On 05-02-2026, a direct interview with subject company's customers by Confirmis recorded that one of its customers highly recommended Subject Company as a technology partner due to their remarkable expertise, reliability and commitment to delivering high-quality solutions. Throughout their collaboration, they have consistently demonstrated innovation, meeting deadlines, and exceeding expectations in terms of both deliverables and communication. Subject company's collaborative approach, coupled with customer's dedication to customer satisfaction, makes them an invaluable asset for any organization seeking a trusted and reliable technology partner.

PAYMENT/BUSINESS BEHAVIOR DATA

Supplier Feedback	Positive	Neutral	Negative
	1	-	2

On 05-02-2026, a direct interview with subject company's suppliers by Confirmis recorded several positive feedback about subject company. A supplier shared that subject company is a trusted and a valuable partner to his company. Their staff members are experienced, trustworthy individuals led by a professional management team ensuring that the business is conducted in an ethical, professional and customer-centric manner.

On 06-02-2026, another supplier confirmed that he has known subject company for quite some time and subject company has always been reliable partners with good quality service and timely operational execution.

Current/Former Employee Feedback	Positive	Neutral	Negative
	1	1	-

Ethical & Social Responsibility Feedback	Positive	Neutral	Negative
	1	-	-

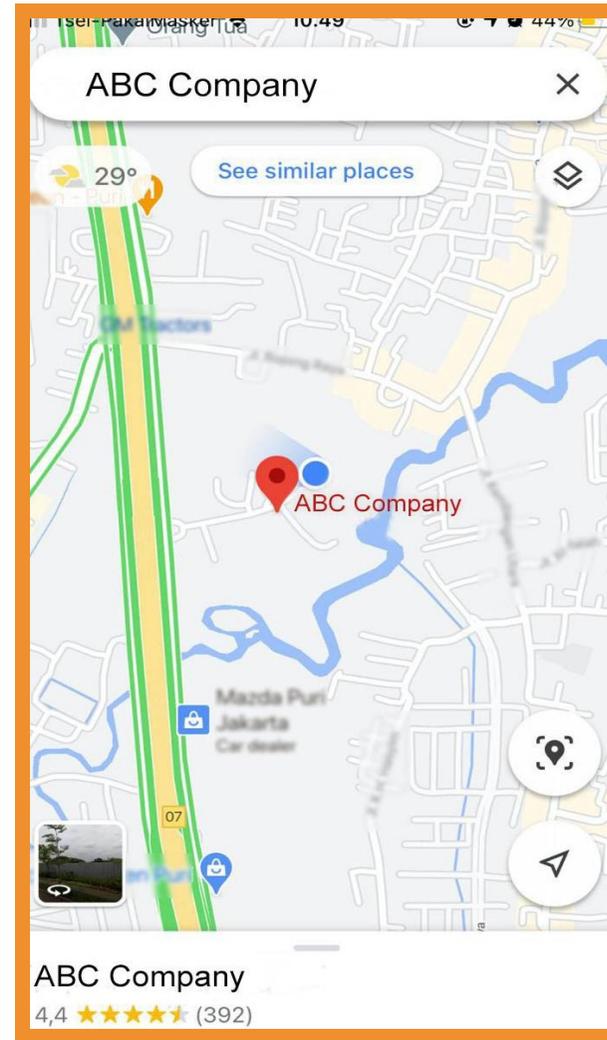
GPS LOCATION MAP



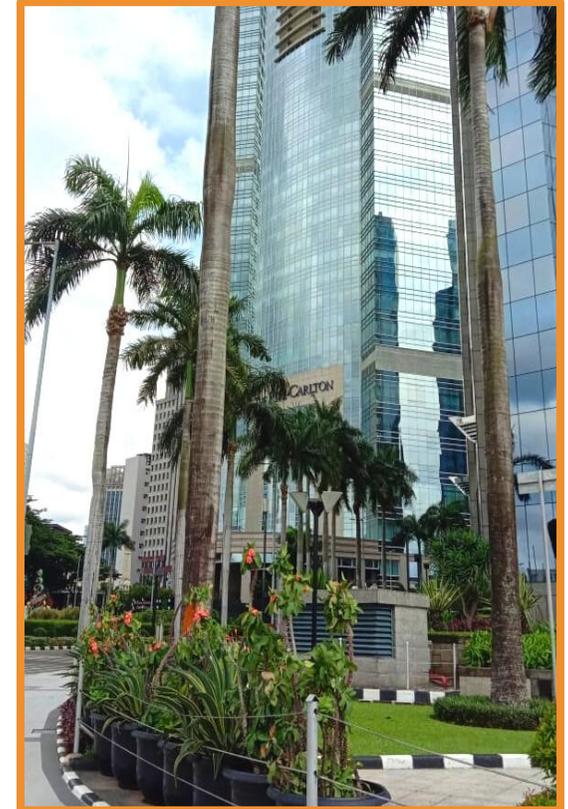
SUBJECT COMPANY



SITE VERIFIERS' LOCATION



01 ■ EXTERNAL BUILDING



02 ■
BUILDING
ENTRANCE



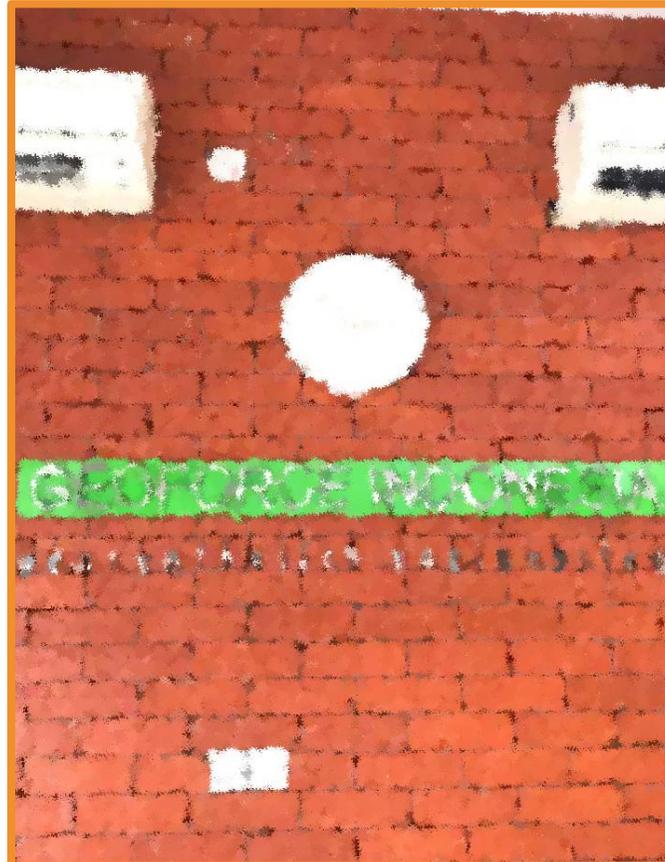
03 ▪ LOBBY ENVIRONMENT



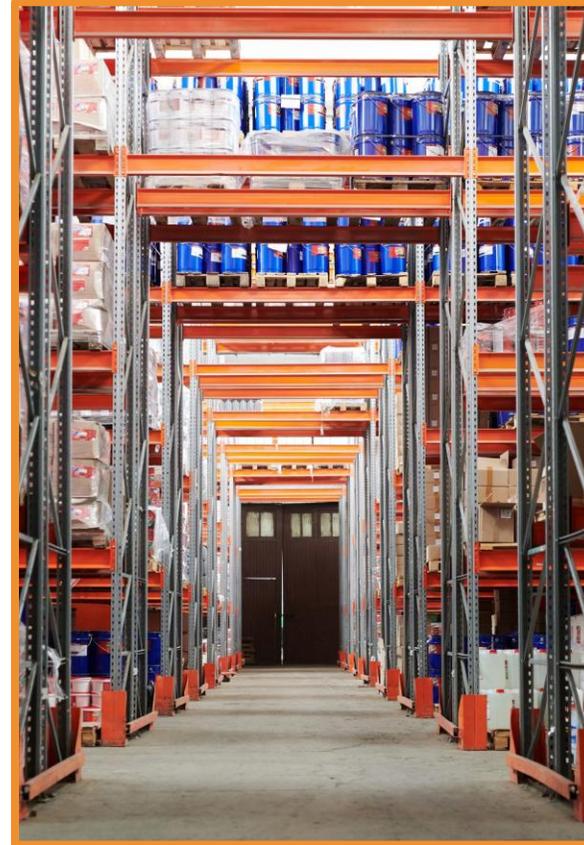
04 ■ BUILDING DIRECTORY

萬安商業大廈水牌		公司名稱	
A座		B座	
23/F	新萬安有限公司 THE NEW MAN AN LTD.		納羅頓有限公司
22/F	Deqin Investment Holdings Ltd / Deqin Fiduciary Advisers Ltd.		羅偉文顧問事務所 DAVID NORMAN & CO.,
21/F	BETTIE BESPOKE BOUTIQUE	TANE RESIDENCE LTD	ACJ VENTURES LTD.
20/F	泰志達有限公司 C. Y. TSUN INV. CO., LTD.		泰志達有限公司 TSUN CHI YUEN SEC. CO., LTD.
19/F			HL PACKAGING GROUP LTD.
18/F	泰志達有限公司(交易室)		TSUN CHI YUEN SEC. CO., LTD.
17/F	香港日興企業有限公司 JH DOUG ENTERPRISES CO., LTD.		
16/F	新遠東旅遊有限公司 NEW PIONEER TRAVEL (HK) LIMITED	永恆公司	FOREVER COMPANY
15/F	舞動@中央 DANCE @ CENTRAL	TALENTKIDS	HONG KONG WEDDING DANCE PRODUCTION
14/F			
12/F			
11/F	PHOTO GALLERY		AUDIOPHILE STUDIO
10/F	ECHOFACE MUSIC STUDIO		廣格有限公司 KONG MANU CO., LTD.
9/F	益基有限公司 LUP KEE YIP CO., LTD.		IP LEARNING
8/F	香港永德有限公司 HONG KONG WING TAK LIMITED		
7/F	御樹基金會辦事處 DHUN SUKHESWALLA & CO., CERTIFIED PUBLIC ACCOUNTANTS		
6/F	A HOSTEYER INVESTMENTS LIMITED 投資投資有限公司		
5/F	PLATINUM RISE LTD		
4/F	萬安城市教會 ISLAND CITY CHURCH		
3/F	香港洋務工會 HONG KONG UNION OF CHINESE WORKERS IN WESTERN STYLE EMPLOYMENT		
2/F	香港洋務工會 HONG KONG UNION OF CHINESE WORKERS IN WESTERN STYLE EMPLOYMENT		

05 ▪ SUBJECT COMPANY'S SIGNAGE



06 ■ ENVIRONMENT OF THE SUBJECT'S UNIT



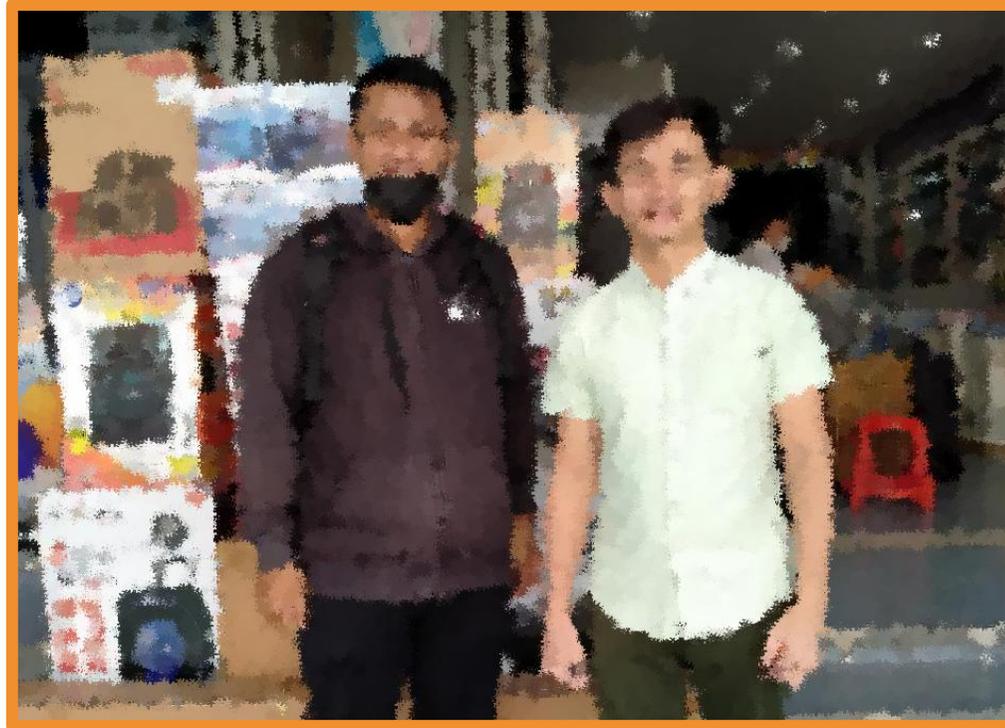
06 ■ ENVIRONMENT OF THE SUBJECT'S UNIT



07 ▪ PARKING AREA

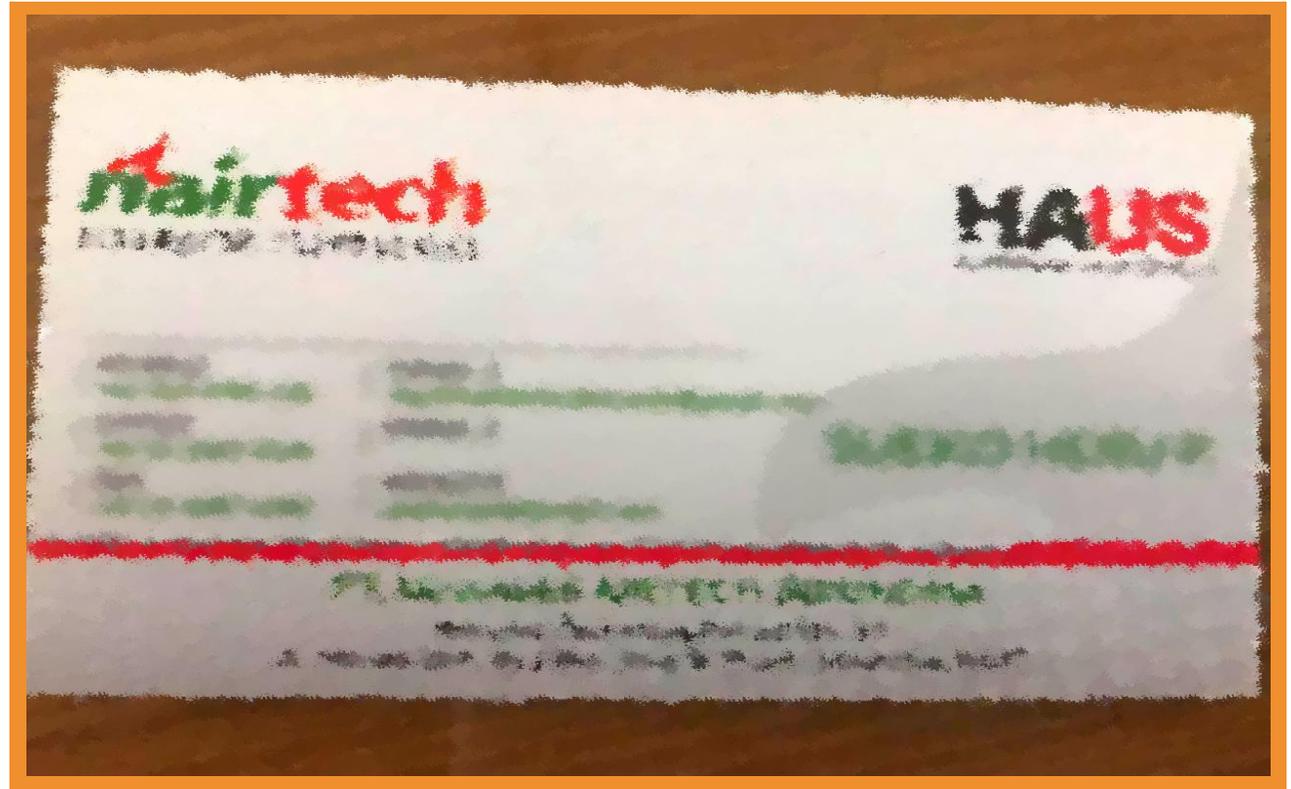


**KEY
EXECUTIVE'S
PHOTO**



From the right, Mr. John Sy, General Manager and Confirmis' Site Verifier

BUSINESS CARD



08 ■ ENVIRONMENT OF THE FLOOR - LEFT SIDE



09 ■ ENVIRONMENT OF THE FLOOR - RIGHT SIDE



10 ▪ ENVIRONMENT OF THE BUILDING - LEFT SIDE



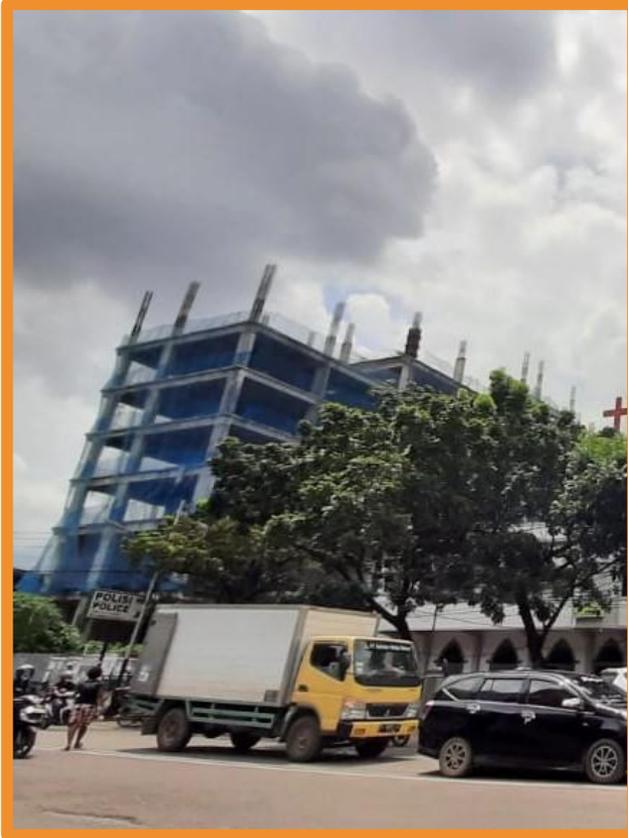
11 ▪ ENVIRONMENT OF THE BUILDING - RIGHT SIDE



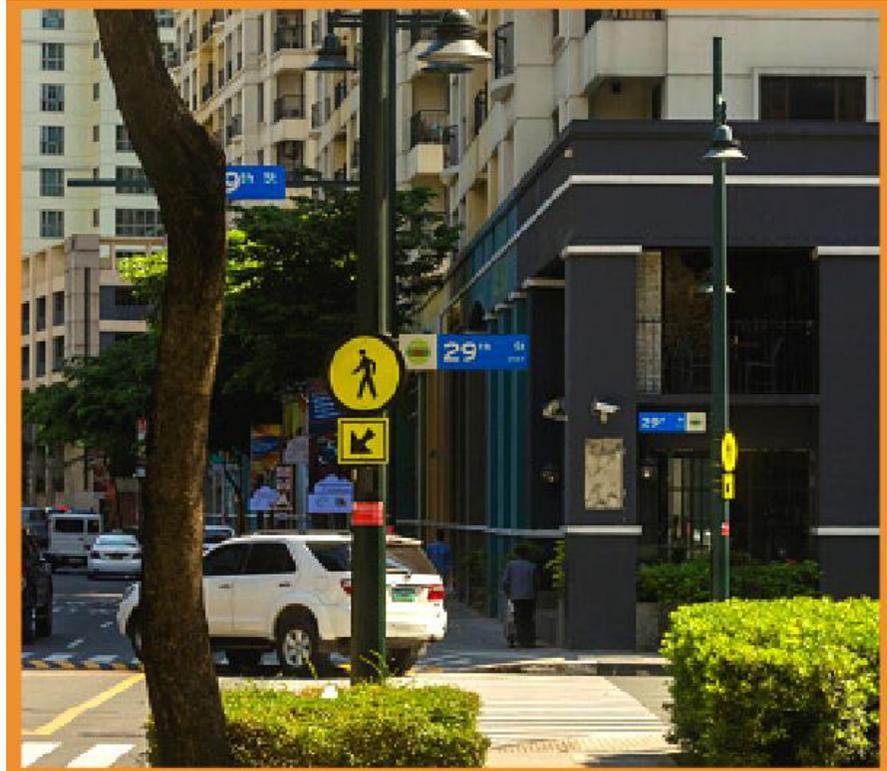
12 ▪ SURROUNDING ENVIRONMENT

- PANORAMIC VIEW





13 ▪ NOTICEABLE SIGNS



The above noticeable signs are a common reference to locate subject company company.

**360°
VIDEO**



EVENTS/HIGHLIGHT

Moody's cuts Indonesia outlook to negative amid policy concerns

(Source: Indonesia Business Post, February 06, 2026)

<https://indonesiabusinesspost.com/6045/markets-and-finance/moody-s-cuts-indonesia-outlook-to-negative-amid-policy-concerns>

Indonesia posts fastest economic growth rate in three years

(Source: Reuters, February 05, 2026)

<https://www.reuters.com/world/asia-pacific/indonesia-q4-gdp-growth-beats-forecast-highest-since-2022-2026-02-05/>

Indonesia's January inflation highest in almost 3 years

(Source: Reuters, February 02, 2026)

<https://www.reuters.com/world/asia-pacific/indonesia-reports-252-billion-trade-surplus-december-above-forecast-2026-02-02/>

Kadin sees Indonesia's economy growing 5.4 percent in 2026

(Source: Antara News, January 15, 2026)

<https://en.antaranews.com/amp/news/400125/kadin-sees-indonesias-economy-growing-54-percent-in-2026>

THANK YOU

FOR ENQUIRY!

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